



January 2020

## Core Return Procedures

We encourage our valued Customers to return cores in the original boxes, which have a core return Barcode now for fast core credits. We typically post core credits within 24 hours of receiving them. Keep in mind that we do not bill for Core damage, so you will always receive full core value. Units must be returned Like for Like with no Core substitutes.

- Cores Prepaid on five (5) or more Units
- Call our Call Center at 856-324-5884 or Email [info@tsreman.com](mailto:info@tsreman.com) to request prepaid shipping
- We will email you FedEx Ground labels to return
- Large core returns (10 or more) will be LTL Freight (We will handle all arrangements including Bill of lading)
- No original invoice number is required
- Provide your own Packer to detail quantity and part number being returned
- We will always credit oldest outstanding open core first